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## METHOD AND APPARATUS FOR AN INTERACTIVE INTERFACE

## **ABSTRACT OF THE DISCLOSURE**

Method, article of manufacture and apparatus for communicating between a first system and a second system. One embodiment provides a method for communicating between a first system and a second system each having an associated database, in which at least one of the systems is configured to prevent the other of the two systems from directly accessing its respective database. Interfaces are implemented at each of the system, wherein the interfaces extract data from the respective databases of the respective systems as well as from incoming messages from the other system. In one embodiment, the message contains information about a defect found in an application being developed in the second system. Encoding and decoding techniques may be used by the systems to generate and communicate the messages between one another.